# ITools

iTools received a quality-assured solution that guarantees a valid document flow through NemHandel and Byg-E, allowing the company to send and receive accurate business documents.



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When we had to make the switch, I'm glad we chose mySupply. We might as well do it right and choose a company that knows what they're doing. It's like driving a Rolls Royce.

— Accounting, Jan Madsen

mySupply®

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## It's like driving a Rolls Royce
## - quality above all

VAX 360 was the solution for iTools when they needed a new electronic invoicing system. mySupply was behind the solution, which provided iTools with profitable advantages on the bottom line.

iTools develops intelligent and innovative tool and safety solutions for the construction sector, making work easier, safer, and more efficient for the user. The company was founded in 2004 and has since developed thousands of products.

### Quality pays off

Around the turn of 2021/2022, iTools was informed that their previous electronic invoicing supplier had chosen to close its business. Therefore, they had to find a new supplier. However, the choice was easy for iTools as they had only heard good things about mySupply.

Accountant Jan Madsen knew in advance that switching software systems could be a time-consuming and financially challenging affair. That's why it was also easy for iTools to choose mySupply, as they were ensured quality above all else: '... I'm glad we chose mySupply. We might as well do it right and choose a company that knows what they're doing.'
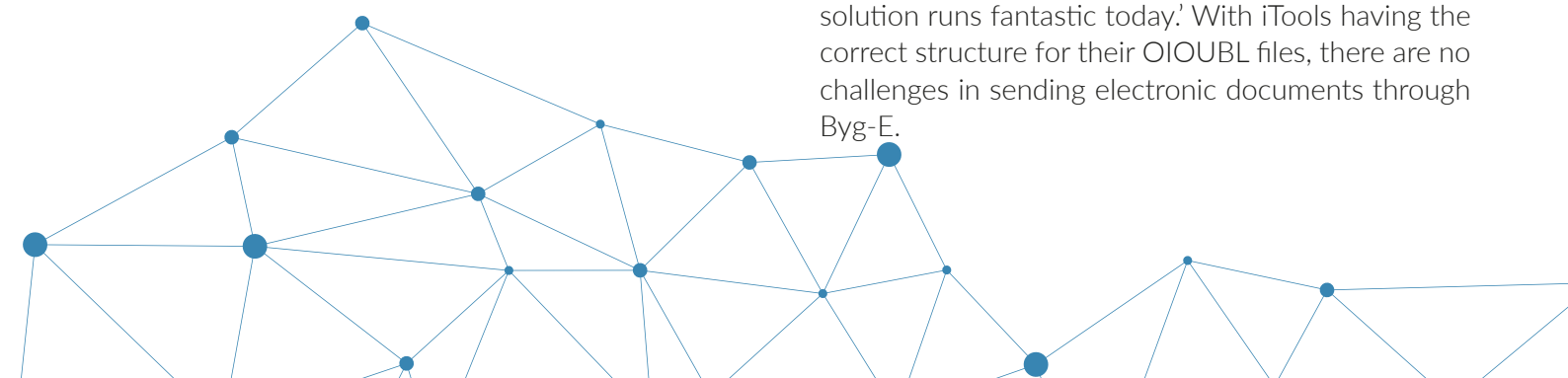
Initially, iTools had challenges with the construction of their OIOUBL files, where our consultants assisted in designing the OIOUBL files to meet the applicable standards.

### Send to Byg-E

iTools sends business documents to Byg-E but has had issues with them in the past. However, with mySupply's expertise, these issues have been resolved.

Byg-E is the provider for electronic commerce for the trade association Danske Byggecentre, which exchanges documents using EDI, typically orders and invoices, between the various financial systems of companies. It is through this platform that iTools' business documents are sent to the appropriate recipients.

Jan Madsen explains that their previous solution resulted in many failed documents when sending to Byg-E: 'But now we are the ones setting the agenda. You certainly know what you're talking about. The solution runs fantastic today.' With iTools having the correct structure for their OIOUBL files, there are no challenges in sending electronic documents through Byg-E.

## Challenge
iTools faced challenges with the structure of their OIOUBL files, resulting in many errors when sending documents to Byg-E.

## Solution
iTools has resolved their challenge where our consultants designed the OIOUBL files to comply with the applicable standards.

## Result
iTools has obtained a stable electronic invoicing solution that forwards invoices and credit notes via NemHandel or Byg-E. This has resulted in iTools being guaranteed accurate documents and their successful delivery.



### A more efficient solution
iTools uses the VAX 360 solution for the exchange of electronic documents. We have established an electronic invoicing solution based on a sender and receiver model, where iTools' invoices and credit notes are forwarded to the correct recipients through VAX 360.

iTools creates their own OIOUBL, which is received in VAX 360. Here, the electronic documents are checked to ensure that all documents being sent comply with the applicable standards. Subsequently, these documents are forwarded to their customers via NemHandel or Byg-E.

With the new solution, iTools can track the OIO files that have been both sent and received at the other end.
Jan Madsen's enthusiasm for the solution is unmistakable: 'And it's absolutely fantastic. I couldn't do that before. When a file was sent, it was out of my hands, but now I can track all files. It's much easier to correct any errors that may occur. We spend very little time on it.'
VAX 360 automatically corrects the most common errors itself, so iTools doesn't spend resources on it. This means that iTools is assured that all documents sent are valid, resulting in a better bottom line.

### FAKTA
**Integration to VAX 360**

- Supports all OIOUBL and Peppol profiles.
- Conversion of numerous document formats and in-house formats.
- Archiving of all documents with detailed information.
- Extraction of standard and custom reports.
- Integration with various platforms such as NemHandel, Digital Post, MobilPay Invoice.
- Standard message for document errors.
- Validation of documents and handling thereof.
- Fewer manual processes result in improved efficiency.

**Even though the challenges we've had have been minor, you've made it an A+.**

Learn more about your options at **+45 9696 1070**
or visit us at **www.mysupply.dk**.

**We simplify the complexity**

**mySupply**®